

Coronavirus (COVID-19) Infection Prevention & Control Policy

For

Karen Louise Mobile Beauty

All of us have been affected by the Coronavirus (COVID-19) pandemic.

I have missed being able to offer you the treatments that I know you love, and I am looking forward to seeing you again as soon as possible.

My priority is to keep you as safe as possible, and prior to re-commencing work I have implemented a number of changes which I would like to make you aware of. During the time I have not been working, I have completed the Coronavirus (COVID-19) Infection Prevention and Control course which is accredited by the Guild of Professional Beauty Therapists Ltd, the UK trade body for our industry. I completed it with a 100% pass rate. I have also since made a number of changes in the way that I operate and you will notice when I next provide a treatment for you.

Booking Appointments

If I feel ill or have symptoms of COVID-19, I will self-isolate immediately and not come to your home. This may mean that I have to cancel your appointment at short notice. I appreciate that this may be inconvenient but it is done entirely for your own safety. If your appointment is cancelled you will be able to re-book again.

If you or any of the people you live with feel ill or display any symptoms of COVID-19 – please advise me as soon as possible.

Hygiene

Upon entering your home I will wash my hands with soap and hot water and I would also ask you to do the same. I will also have hand sanitiser available to use.

All mobile furniture that I use (e.g. couch, manicure table, trolley) will be wiped clean using disinfectant products between each client and all tools and equipment will be disinfected or sterilised in line with the specific manufacturers' instructions for your safety.

Wherever possible I will utilise environmentally, friendly, single use items (eg nail files, buffing files and cuticle sticks) during a treatment that will be disposed of safely after use in order to protect you from cross infection.

I will understand and not be offended if you wish to wear a facemask or wear disposable gloves during your treatment if this is appropriate. I will have some disposable masks to purchase for £1 each if you do not have your own.

Please don't be surprised or upset if I use personal protective equipment (PPE) during your treatment. This may include disposable gloves / facemasks / aprons where appropriate.

I can confirm that the laundering of towels is washed at 60 degrees C.

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My treatments

I have carried out a risk assessment on all treatments and am confident that I can continue to provide these safely. However I have decided that facials cannot be provided until further notice.

During your treatment

I understand the importance of hand hygiene and I will ensure that I wash my hands according with NHS recommendations before the start of your treatment.

I will try to make your treatment as safe, comfortable and enjoyable as possible. If you have any concerns about your treatments please let me know and I will do what I can to satisfy you.

After the treatment

In order to avoid handling of cash, I would prefer if you could pay for your treatment via bank transfer and I will give you the necessary bank details at the appointment following your treatment.

All of these procedures have been implemented for your safety and mine. I will continue to take advice from the Government and the NHS regarding safe practice and will amend them as necessary.

Thank you for your understanding.

Karen
28th May 2020